

Additional Service Rates (Residential subscriber only)

		i-CABLE HomeLine	i-CABLE Broadband	CABLE TV	iMobile
Service Charges	Unit	HK\$	HK\$	HK\$	HK\$
Late Payment	per transaction	60	60	60	Waive
Service Fee Prepayment	per transaction	400	400	400	N/A
Service Subscription Deposit (Cash payment only)	per transaction	400	400	400	N/A
Service Subscription Deposit (Register service by using passport)	per transaction	600	600	600	1000
Credit Card / Bank Autopay Rejection	per transaction	60	60	60	Waive
Bounced Cheque	per transaction	60	60	60	Waive
Administration Fee for Refund by Cheque	per transaction	100	100	100	100
Administration Fee for Cheque Re-issue	per transaction	100	100	100	100
Statement by post	per statement	10	10	10	N/A
Report of Detailed Login Time (56K Dial-up Service Only)*	per transaction	N/A	100	N/A	N/A
PNETS Charge (56K Dial-up Service)	per hour	N/A	1.2	N/A	N/A
Additional Storage Charge (email/website)	per MB	N/A	20	N/A	N/A
Installation Fee (Non-Satellite Transmission)	per transaction	600	600 / 1,500 / 3,500 (Depending on installation address)	600	N/A
Installation Fee (Satellite Transmission)	per transaction	N/A	N/A	1,500 - 6,000	N/A
Installation Fee (OTT)	per transaction	N/A	N/A	300	N/A
Installation Fee for Additional CABLE TV Set Top Box	per transaction	N/A	N/A	300	N/A
Service Cancellation Fee	per transaction	475 or remaining monthly service fee (whichever is higher)	Remaining monthly service fee	Remaining monthly service fee	Remaining monthly service fee
Service Cancellation Fee (Premium Bundle Offer)	per transaction	800 or remaining monthly service fee (whichever is higher)	800 or remaining monthly service fee (whichever is higher)	800 or remaining monthly service fee (whichever is higher)	800 or remaining monthly service fee (whichever is higher)
Service Relocation Fee (Non-Satellite Transmission)	per transaction	350	350	350	N/A
Service Relocation Fee (Satellite Transmission)	per transaction	N/A	N/A	500 or Installation fee	N/A
Homeline / Mobile Number Change	per transaction	50	N/A	N/A	200
Document Copy	per page	50	50	50	50
Handling Fee for Payment at 7-Eleven	per transaction	3	3	3	Waive
Equipment Charges	Unit	HK\$	HK\$	HK\$	HK\$
Lost / Damaged / Unreturned EMTA Modem (Full Set*)	per set	990	N/A	N/A	N/A
Lost / Damaged / Unreturned (10M / 50M / 100M / 130M / 200M Service) Cable Modem (Full Set*)	per set	N/A	990	N/A	N/A
Lost / Damaged / Unreturned (200M / 500M / 1000M GPON Service) Cable Modem (Full Set*)	per set	N/A	1,690	N/A	N/A

Lost / Damaged / Unreturned HD / IP Converter (Full Set*)	per set	N/A	N/A	1,390	N/A
Lost / Damaged / Unreturned SD Converter (Full Set*)	per set	N/A	N/A	990	N/A
Lost / Damaged / Unreturned Wireless Dongle	per set	N/A	N/A	199	N/A
Lost / Damaged / Unreturned Dish Antenna	per set	N/A	N/A	250	N/A
Lost / Damaged / Unreturned LNB	per set	N/A	N/A	500	N/A
Wireless Router (model : TP-LINK AC1200)^ (Configuration)	per set	N/A	338	N/A	N/A
Wireless Router (model : Tenda AC11)^ (Configuration)	per set	N/A	338	N/A	N/A
Wireless Router (model:TPLink Archer C64 AC1200) ^ (Configuration)	per set	N/A	319	N/A	N/A
Wireless Router (model:D-Link DIR-1260 AC1200) ^ (Configuration)	per set	N/A	349	N/A	N/A
TP-Link Deco M4 Mesh Wi-Fi System (2-pack)^ (Configuration)	per set	N/A	999	N/A	N/A
U eye Home Camera^ (Standard) includes 12-months local cloud recording service (Configuration)	per set	N/A	550	N/A	N/A
HDMI Switch	per set	N/A	N/A	180	N/A
Lost / Damaged / Unreturned Compartment (Adapter, Plug with Power Cord, Remote Control Unit)	per item	100	100	100	N/A
Technical Service Charges	Unit	HK\$	HK\$	HK\$	HK\$
Technical Inspection	per trip	150	150	150	N/A
Wireless Router Installation^	per trip	N/A	150	N/A	N/A
U eye Home Camera Installation^	per trip	N/A	150	N/A	N/A
Relocate / Replace Wallplate / Fibre Socket	per wallplate	200	200	200	N/A
Replace / Reconnect Drop Cable	per drop	200	200	200	N/A
Reconnect Cable	per trip	200	200	200	N/A
Refix Cable	per trip	200	200	200	N/A
Replace Splitter	per trip	250	250	250	N/A
Extend Cable	per trip	150	150	150	N/A
Drop Restoration	per drop	150	150	150	N/A
Drop Interconnection with Building Network	per trip	250	250	250	N/A
TV / VCR Tuning	per TV / VCR	N/A	N/A	200	N/A
Additional Socket	per trip	50	50	50	N/A
Collect Converter / Remote Control Unit / Cable Modem / EMTA Modem	per trip	80	80	80	N/A

For 56K Dial-up service only, one month record per transaction

* Included all accessories

^ Installation fee can be waived once each year of each subscriber (Only applicable to Wireless Router and Home Camera purchased in i-CABLE)

Updated as of 4/10/2021

Services Regular Rates

CABLE TV Service Plan		HK\$
Express Pack	per month	139
HD Basic Pack - CABLE Express Service (Satellite Transmission)	per month	499
OTT	per month	399
Add-On TV Packs		
Sports Pack	per month	109
Entertainment Pack	per month	109
Infotainment Pack	per month	109
International News Pack	per month	109
Discovery Combo Pack	per month	129
BBC Pack	per month	129
Kids Pack	per month	109
NHK Pack	per month	129
Zee Pack	per month	309
FOX Pack	per month	129
Adults Pack	per month	109
Adult VOD Brand (On Demand)		
J-One Unlimited	per month	109
AV Buddy Unlimited	per month	109
BAZOOKA Unlimited	per month	109
SUPER SHIROUTO Unlimited	per month	109
Prestige Unlimited	per month	109
COSMOS Unlimited	per month	109
MS Unlimited	per month	89
Million Unlimited	per month	89
FANZA Unlimited	per month	89
On Demand Adult Unlimited-Combo Ume (Total 3 Adult VOD Brands)	per month	219
On Demand Adult Unlimited-Combo Take (Total 6 Adult VOD Brands)	per month	399
On Demand Adult Unlimited-Combo Sho (Total 9 Adult VOD Brands)	per month	559
Add-on APP		
hmvod	per month	156
Broadband Service Plan		
100M	per month	499
200M	per month	499
500M	per month	529
1000M	per month	569
2x1000M	per month	669
HomeLine Service Plan		
Digital HomeLine Service	per month	199
Super HomeLine Service	per month	299
Other Service Charge		
SD / HD Converter Monthly Rental	per month	120
Cable Modem Monthly Rental	per month	30
Installation Fee	per trip	600 - 6,000

Additional Service Rates (iMobile)

Service Charges		HK\$
Non-Hong Kong ID Registration	per transaction	1000 Deposit (Return after contract end)
Re-issue SIM Card	per transaction	40
Unreturned SIM Card	per transaction	40
Change of mobile number (New number)	per transaction	200

Updated as of 21 July 2021

Additional Service Rates (myTV SUPER)

Equipment Charges		HK\$
Lost / Unreturned / Damage of myTV SUPER Box	pre set	400
Lost / Unreturned / Damage of myTV SUPER Remote Control	pre set	80
Lost / Unreturned / Damage of myTV SUPER Box 's Power Adapter	pre set	100

Updated as of 25 Oct 2021