

Additional Service Rates (Residential subscriber only)

	i-CABLE HomeLine	i-CABLE Broadband	CABLE TV	
Service Charges	HK\$	HK\$	HK\$	
Late Payment	60	60	60	per transaction
Service Fee Prepayment	400	400	400	per transaction
Service Subscription Deposit	400	400	400	per transaction
Credit Card / Bank Autopay Rejection	60	60	60	per transaction
Bounced Cheque	60	60	60	per transaction
Statement by post	10	10	10	per transaction
Report of Detailed Login Time (56K Dial-up Service Only)*	N/A	100	N/A	per transaction
PNETS Charge (56K Dial-up Service)	N/A	1.2	N/A	per hour
Additional Storage Charge (email/website)	N/A	20	N/A	per MB
Installation Fee (Non-Satellite Transmission)	600	300 / 600 / 1,500 / 3,500 (Depending on installation address)	600	per transaction
Installation Fee (Satellite Transmission)	N/A	N/A	1,500 - 6,000	per transaction
Installation Fee for Additional CABLE TV Set Top Box	N/A	N/A	300	per transaction
Service Cancellation Fee	475 or remaining monthly service fee (whichever is higher)	Remaining monthly service fee	Remaining monthly service fee	per transaction
Service Cancellation Fee (Premium Bundle Offer)	800 or remaining monthly service fee (whichever is higher)	800 or remaining monthly service fee (whichever is higher)	800 or remaining monthly service fee (whichever is higher)	per transaction
Service Relocation Fee (Non-Satellite Transmission)	350	350	350	per transaction
Service Relocation Fee (Satellite Transmission)	N/A	N/A	500 or Installation fee	per transaction
Homeline Number Change	50	N/A	N/A	per transaction
Document Copy	50	50	50	per page
Handling Fee for Payment at 7-Eleven	3	3	3	per transaction
Equipment Charges	HK\$	HK\$	HK\$	
Lost / Damaged / Unreturned EMTA Modem (Full Set*)	990	N/A	N/A	per set
Lost / Damaged / Unreturned (10M / 50M / 100M / 130M / 200M Service) Cable Modem (Full Set*)	N/A	990	N/A	per set
Lost / Damaged / Unreturned (500M / 1000M GPON Service) Cable Modem (Full Set*)	N/A	1,690	N/A	per set
Lost / Damaged / Unreturned HD / IP Converter (Full Set*)	N/A	N/A	1,390	per set
Lost / Damaged / Unreturned SD Converter (Full Set*)	N/A	N/A	990	per set
Lost / Damaged / Unreturned Wireless Dongle	N/A	N/A	199	per set
Lost / Damaged / Unreturned Dish Antenna	N/A	N/A	250	per set
Lost / Damaged / Unreturned LNB	N/A	N/A	500	per set
Wireless Router (model: TP-LINK AC900) ^ (Configuration)	N/A	338	N/A	per set
Wireless Router (model: TP-LINK AC1200)^ (Configuration)	N/A	338	N/A	per set
HDMI Switch	N/A	N/A	180	per set
Lost / Damaged / Unreturned Compartment (Adapter, Plug with Power Cord, Remote Control Unit)	100	100	100	per item
Technical Service Charges	HK\$	HK\$	HK\$	
Technical Inspection	150	150	150	per trip
Wireless Router Installation^	NA	150	NA	per trip
Relocate / Replace Wallplate / Fibre Socket	200	200	200	per wallplate
Replace / Reconnect Drop Cable	200	200	200	per drop
Reconnect Cable	200	200	200	per trip

Refix Cable	200	200	200	per trip
Replace Splitter	250	250	250	per trip
Extend Cable	150	150	150	per trip
Drop Restoration	150	150	150	per drop
Drop Interconnection with Building Network	250	250	250	per trip
Additional Socket	50	50	50	per trip
Collect Converter / Remote Control Unit / Cable Modem / EMTA Modem	50	50	50	per trip
TV / VCR Tuning	N/A	N/A	200	per TV / VCR

For 56K Dial-up service only, one month record per transaction

* Included all accessories

^ Wireless router installation fee can be waived once each year of each subscriber (Only applicable to wireless router purchased in i-CABLE)

Updated as of 16 Jan 2019.

Services Regular Rates

CABLE TV Service Plan	HK\$	
Premier HD Pack	579	per month
Lifestyle HD Pack	219	per month
Family HD Pack with Mov and Ent	199	per month
Family HD Pack with Kids	199	per month
Expo Pack	179	per month
Basic HD Pack	499	per month
SoHo HD Pack	269	per month
OTT	399	per month
Broadband Service Plan	HK\$	
100M	499	per month
130M	499	per month
200M	499	per month
500M	529	per month
1000M	569	per month
HomeLine Service Plan	HK\$	
Digital HomeLine Service	199	per month
Super HomeLine Service	299	per month
Other Service Charge	HK\$	
SD / HD Converter Monthly Rental	120	per month
Cable Modem Monthly Rental	30	per month
Installation Fee	600 - 6,000	per trip

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